Standard Bank

GETTING STARTED WITH THE
247 APP

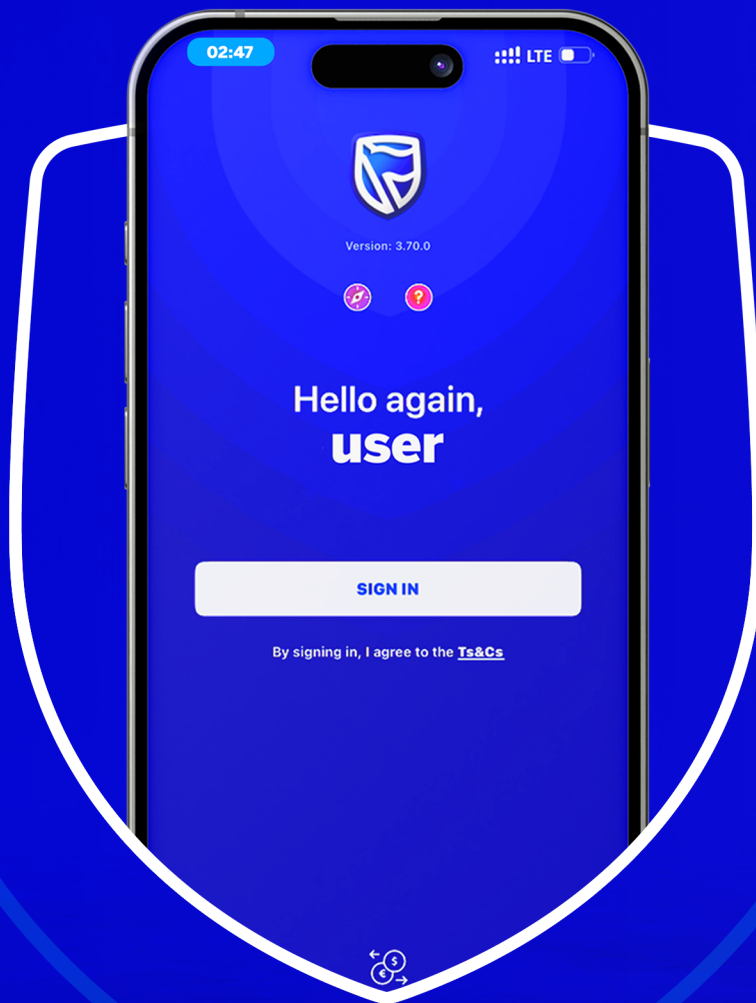02:47   LTE

Version: 3.70.0

Hello again,
user

SIGN IN

By signing in, I agree to the **Ts&Cs**

No forms. No queues.
Just your internet Banking login.

You must be registered for Internet Banking to use the App.

STEP-BY-STEP GUIDE TO ONBOARD ON DIGITAL BANKING

To begin your digital banking journey, follow these steps to set up your account securely

STEP ① Visit 247 Online

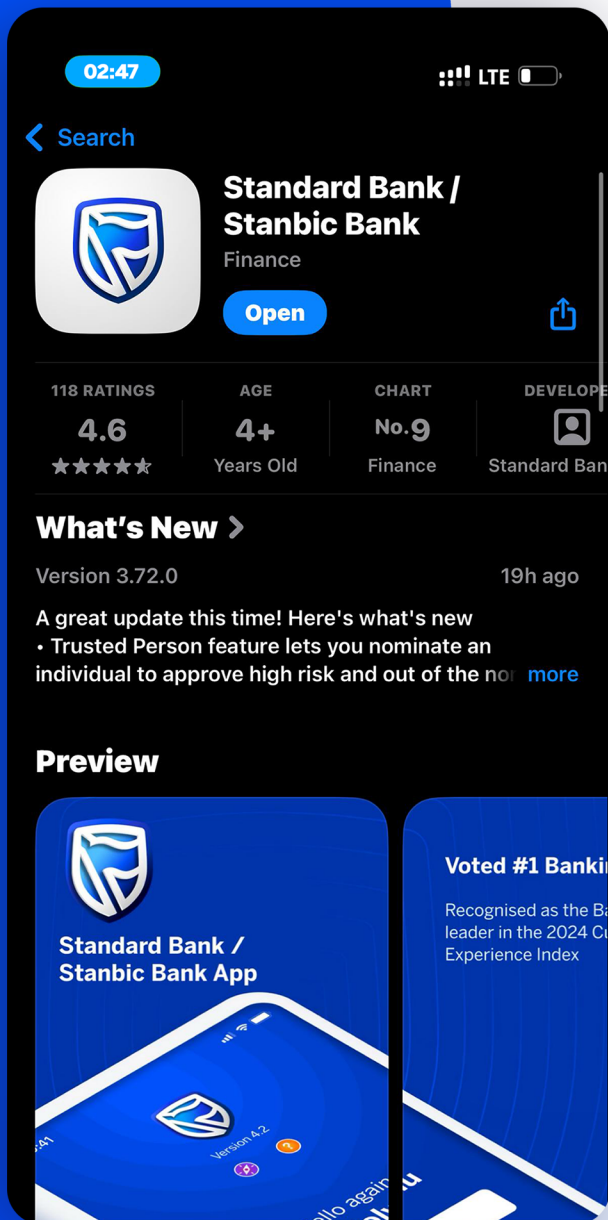https://ebanking.standardbank.co.mw/#/login

STEP ② Set Up Your Password

- Select "Forgot Username" on the login page.
- Enter your account number.
- Input the One-Time Password (OTP) sent to your registered email or phone number.
- Your username will be displayed on the screen.

STEP ③ Sign In for the First Time

- Use the username retrieved and the OTP received during account opening.
- You'll be prompted to create a new password.

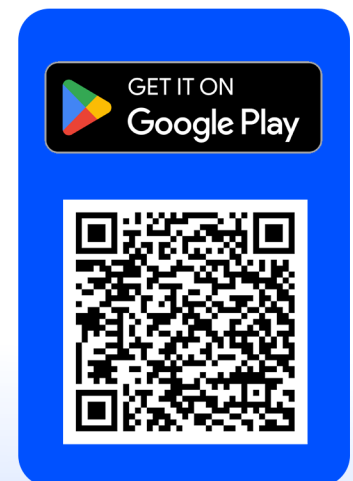**STEP ④ Set Your Security Questions**

LET'S DOWNLOAD THE 247 APP!

1 Search for **Standard Bank** on App store for IOS or Play store for Android.

2 Click **Download**.

Please note that the app appears as **'Standard Bank/Stanbic Bank'** in the stores

Download on the App Store

GET IT ON Google Play

HOW TO SET UP YOUR PROFILE

1 Launch the app.

2 Select **Malawi**.

3 Tap **Sign in**, & enter your username and password (use your Internet Banking log in details).

4 Enter your email address. You will receive an OTP.

5 Once email is set up, you will be taken back to the Get Started page to login again.

6 Follow the prompts to set up your App sign in method (Face ID, fingerprint or passcode).

7 Now login with the preferred method.

Sign in

Username

Password

SIGN IN

Forgot password | Forgot username

Don't have an account? Register Here

Customers who are already registered may get a 'device already registered' error.

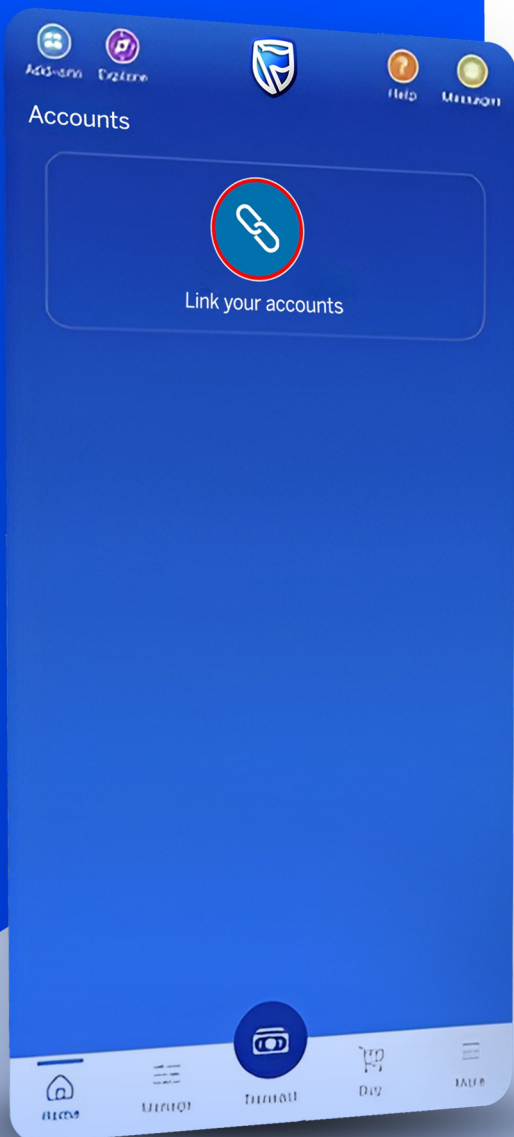When this happens, contact **247** for prompt assistance.

NOW LET'S LINK YOUR BANK ACCOUNT TO YOUR PROFILE

1 Select **Link Account**.

2 Select **Malawi**.

Your account details will appear.

YOU ARE NOW READY TO BANK ONLINE!

FORGOTTEN YOUR APP LOGIN DETAILS?

1 Click on **Forgot Username** and enter your account number.

2 Enter the OTP sent to you via SMS or email. Your username will be sent to your registered email.

3 Now click **Forgot Password** and enter your username.

4 Enter the OTP sent to your registered email.

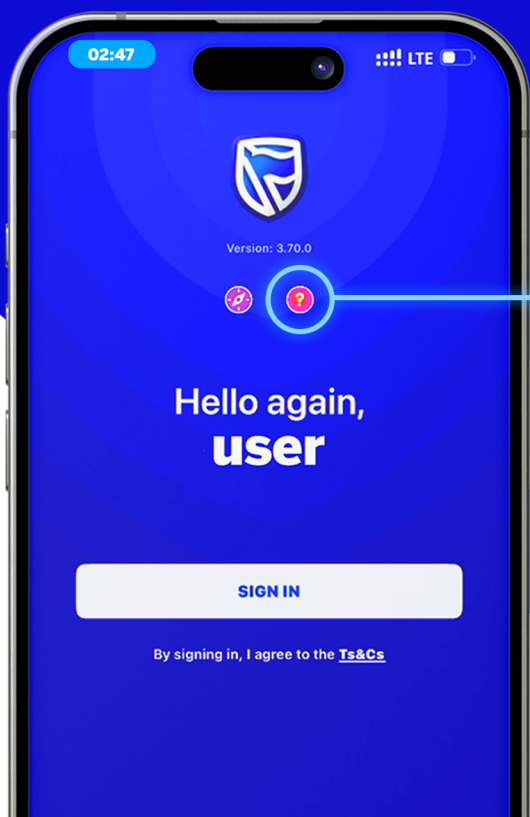**5** Now set up your new password.

Still need help signing in?

Call us on
247

Email us
cccmalawi@standardbank.co.mw

Standard Bank

Version: 3.70.0

Hello again,
user

SIGN IN

By signing in, I agree to the Ts&Cs

Or you can visit our **help centre** on the **247 App** by clicking the **question mark** and selecting **Malawi** to learn how to navigate the app.